



Mount Sinai's hospitals leave UnitedHealthcare's network

Despite our repeated efforts and many compromises, we were unable to renew our hospital contract with Mount Sinai Health System. As a result, Mount Sinai's hospitals are now out of network for our employer-sponsored and individual plans, including the Oxford Health Plan, as of Jan. 1, 2024.

Fully insured commercial members continue to have network access to all of Mount Sinai's hospitals through Feb. 29, 2024, due to New York cooling off requirements. People enrolled in non-Oxford ASO (self-insured/level-funded) commercial plans have continued access to only Mount Sinai Hospital and Mount Sinai Hospital of Queens through Feb. 29, 2024.

Our goal has always been to reach an agreement that is affordable for New Yorkers and employers while avoiding any disruption to care for the people we serve. We proposed meaningful rate increases that would have ensured Mount Sinai continued to be fairly and appropriately reimbursed for the care it provides.

Unfortunately, Mount Sinai maintained its demands for a near 50% price hike over the next three years that would increase health care costs by more than \$600 million while making its hospitals the most expensive in New York City by a considerable margin. As part of its proposal, Mount Sinai sought a 70% rate increase at Mount Sinai Hospital, the health system's flagship facility, including a 95% price hike specific to outpatient services received at the hospital.

We remain open to discussions with Mount Sinai should the health system provide a realistic proposal New Yorkers and employers can afford. However, our top priority at this time is ensuring the people we serve have access to the care they need through either continuity of care or a smooth transition to a new hospital.

As we move forward, we want to provide the following information to our members:

- This negotiation does not impact our contract with Mount Sinai's physicians at this time. They continue to remain in our network for our employer-sponsored and individual plans, including Oxford.
- Our negotiation only impacts our commercial contract with Mount Sinai. All other active contracts – including the Empire Plan – remain in place with no change.
- We know that network changes can be difficult, but our members can rest assured they continue to have access to a broad network of hospitals throughout New York City that includes not only some of the best hospitals in the state, but some of the top-ranked hospitals in the country. Some of the hospitals remaining in our network include, but are not limited to:
 - Bellevue Hospital Center
 - Elmhurst Hospital Center
 - Flushing Hospital Medical Center
 - Lenox Hill Hospital
 - Long Island Jewish Medical Center
 - Maimonides Medical Center
 - Mercy Medical Center
 - New York Presbyterian Columbia
 - New York Presbyterian Lower Manhattan Hospital
 - New York Presbyterian Queens
 - New York Presbyterian Weill Cornell
 - North Shore University Hospital Manhasset
 - NYU Langone Hospital Brooklyn
 - NYU Langone Hospital Long Island
 - St. Francis Hospital

- St. Johns Episcopal Hospital
 - St. Joseph Hospital
 - Wyckoff Heights Medical Center
- UnitedHealthcare members in the middle of treatment at a Mount Sinai hospital for a serious acute or chronic condition may be eligible for continuity of care. Continuity of care allows people to continue receiving covered services for a specified period of time after a hospital or physician leaves our network. A few examples of patients who may qualify include:
 - Women who are pregnant
 - Patients with newly diagnosed or relapsed cancer, or those currently in active cancer treatment
- UnitedHealthcare members should go to the nearest hospital in the event of an emergency. Their care will be covered at the in-network benefit level, regardless of whether the hospital participates in our network.
- UnitedHealthcare members should call the number on their health plan ID card if they have questions about continuity of care or need assistance finding an alternative hospital that meets their health care needs.

We want to thank you for your patience during this difficult negotiation. We know many people value access to Mount Sinai's hospitals and are rightfully concerned by this news. Please know we remain committed to continued discussions. However, we need Mount Sinai to join us at the negotiating table and work with us to find a solution that is affordable for the people and businesses we serve.

Please do not hesitate to contact your UnitedHealthcare representative should you have any questions. You can also go to www.uhc.com/sinai for additional information and updates regarding our negotiation.